



316 Third Ave, P.O. Box 47, Clear Lake, WI 54005
High Speed Internet Access Application Form

Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Rate Plans

A one-time connection fee of \$75.00 (includes the modem). Additional \$60.00 upgrade for wireless router/modem.

You must have a computer with either a NIC/Ethernet Card or USB port for high speed Internet to work. A filter is also required on the line going to each telephone in your home. Three of these filters are provided at no charge with this service. Additional filters may be purchased for \$4.95 each if more than three are required.

High Speed Internet Access requires the customer to have an operating system of Windows 98 or newer.

Table with 2 columns: Service Plan and Price. Rows include Residential Economy, Residential Basic, Residential Plus, Business Economy, Business Basic, and Business Plus.

Equipment:

Table with 2 columns: Equipment Item and Price. Rows include ADSL Modem Rental, ADSL Modem Purchase Price, Wireless Router, and Wireless Router/DSL Modem Combo.

If equipment purchased at our office is defective within 90 Days, we will replace it.

Additional Services:

Table with 2 columns: Service and Price. Rows include Secure It Anti Virus, Static IP Address, Additional Email Accounts, and Content Filtering.

Spam filtering service and one email account are included in the High Speed Internet Service

This high speed Internet connection is for the exclusive use of the above named business or individual. It may be connected to serve multiple computers but they must all be owned by the business or individual listed above. This service may not be used to provide Internet connectivity to other entities or individuals. Access to this High Speed Internet connection via modem or other connection from off the customer's premises is prohibited.

High Speed Internet Access Service is only available to customers with Clear Lake Telephone Company telephone service.

## Customer Agreement

I, the undersigned, am requesting a CLT Communications High Speed Internet access account (account). By signing this agreement I agree not to use the account for any purpose, which violates U.S., state or local laws. I agree not to use the account to interfere with or disrupt network users, services, or equipment. Such interference or disruption includes, but is not limited to:

- distribution of unsolicited advertising;
- propagation of computer worms or viruses;
- use of the network to make unauthorized entry to other computational, information, or communications devices or resources.

I agree to hold CLT Communications, LLC, its officers, agents and any of its members harmless from any liability arising from direct, special, indirect, or consequential damages including but not limited to any lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of CLT Communications, LLC High Speed Internet access or Clear Lake Telephone Company facilities.

Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the Internet service provider. Clear Lake Telephone Company as the Internet access provider has no control over the content of services available on the Internet. We do not endorse such materials and disclaim any and all liability for their contents.

In the event that you create a web page on the Internet, be aware that CLT Communications, LLC reserves the right to disconnect service to pages, which are of an offensive, inflammatory, or of an adult nature.

Your account is not confidential by nature of the Internet. This means that you are responsible for protecting your name, address, phone number and/or other personal information while on the Internet.

Customers signing this agreement are aware of all safety measures needed to protect any and all equipment that will be plugged into the High Speed Internet Connection. Firewalls and switches are responsibilities of the customer to purchase and install to protect equipment plugged into the High Speed Internet Connection.

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

### For Office Use Only

Date Installed \_\_\_\_\_ Date Activated \_\_\_\_\_

Model of Modem \_\_\_\_\_

Modem Serial Number \_\_\_\_\_ IP Address \_\_\_\_\_

Shelf Number \_\_\_\_\_ Port Number \_\_\_\_\_

User Name \_\_\_\_\_ Password \_\_\_\_\_

Installer Signature \_\_\_\_\_ Date \_\_\_\_\_