



316 Third Ave, P.O. Box 47, Clear Lake, WI 54005
High Speed Internet Access Application Form

Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

- There is a one-time connection fee of \$30.00 to be paid prior to service installation.
• Customers must have a telephone line to have Nextgen Broadband DSL service.
• A filter is also required on the line going to each telephone in your home for DSL service. Three of these filters are provided at no charge. Additional filters may be purchased for \$4.95 each if more than three are required.

Rate Plans:

Table with 2 columns: Rate Plan Name and Price. Includes Basic Rate, Standard Rate, Plus Rate, and Deluxe Rate.

Equipment:

Table with 2 columns: Equipment Name and Price. Includes ADSL Modem Rental, ADSL Modem Purchase Price, Wireless Router, and Wireless Router/DSL Modem Combo.

If equipment purchased at our office is defective within 90 Days, we will replace it.

Additional Services:

Table with 2 columns: Service Name and Price. Includes Secure It Anti Virus, Static IP Address, Additional Email Accounts, and Content Filtering.

Spam filtering service and one email account are included in the High Speed Internet Service

This high speed Internet connection is for the exclusive use of the above named business or individual. It may be connected to serve multiple computers but they must all be owned by the business or individual listed above.

High Speed Internet Access Service is only available to customers with Clear Lake Telephone Company telephone service.

## Customer Agreement

I, the undersigned, am requesting a CLT Communications High Speed Internet access account (account). By signing this agreement I agree not to use the account for any purpose, which violates U.S., state or local laws. I agree not to use the account to interfere with or disrupt network users, services, or equipment. Such interference or disruption includes, but is not limited to:

- distribution of unsolicited advertising;
- propagation of computer worms or viruses;
- use of the network to make unauthorized entry to other computational, information, or communications devices or resources.

I agree to hold CLT Communications, LLC, its officers, agents and any of its members harmless from any liability arising from direct, special, indirect, or consequential damages including but not limited to any lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of CLT Communications, LLC High Speed Internet access or Clear Lake Telephone Company facilities.

Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the Internet service provider. Clear Lake Telephone Company as the Internet access provider has no control over the content of services available on the Internet. We do not endorse such materials and disclaim any and all liability for their contents.

In the event that you create a web page on the Internet, be aware that CLT Communications, LLC reserves the right to disconnect service to pages, which are of an offensive, inflammatory, or of an adult nature.

Your account is not confidential by nature of the Internet. This means that you are responsible for protecting your name, address, phone number and/or other personal information while on the Internet.

Customers signing this agreement are aware of all safety measures needed to protect any and all equipment that will be plugged into the High Speed Internet Connection. Firewalls and switches are responsibilities of the customer to purchase and install to protect equipment plugged into the High Speed Internet Connection.

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

### For Office Use Only

Date Installed \_\_\_\_\_ Date Activated \_\_\_\_\_

Model of Modem \_\_\_\_\_

Modem Serial Number \_\_\_\_\_ IP Address \_\_\_\_\_

Shelf Number \_\_\_\_\_ Port Number \_\_\_\_\_

User Name \_\_\_\_\_ Password \_\_\_\_\_

Installer Signature \_\_\_\_\_ Date \_\_\_\_\_