



**The following CLT Communications, LLC disclosures are in reference to the FCC Open Internet Rules.**

## **Service Description**

### **Service Offerings**

CLT Communications, LLC offers broadband ISP services directly to end user customers. Pricing and broadband speeds for direct Internet connectivity is provided to these end user customers via standard application with terms of service.

Standard Pricing and Broadband Speeds:	Upload	Download	Price
Residential Economy Plan	256K	2MB	\$29.95
Residential Basic Plan	256K	3MB	\$39.95
Residential Plus Plan	512K	4MB	\$49.95
Business Economy Plan	512K	2MB	\$49.95
Business Basic Plan	768K	3MB	\$59.95
Business Plus Plan	768K	4MB	\$69.95

Custom plans are available on an individual contract basis.

### **Performance**

CLT Communications, LLC offers a speed test site to any customer. It can be accessed at this web address: <http://speedtest.airstreamcomm.net/>

### **Congestion Management**

CLT Communications, LLC does not implement any congestion management techniques. CLT Communications, LLC engineers and operates its network to accommodate the necessary traffic requirements, with ample capacity and redundancy to address peak traffic levels in the case of a partial network outage. In the event of congestion, all traffic is classified as best effort.

## **Content, Applications, Service and Device Providers**

As a full service Internet Service Provider, CLT Communications, LLC delivers a full suite of Internet-based applications. These include:

- Email
- Web Hosting
- File Transfer Protocol

CLT Communications, LLC does not discriminate against any customer traffic. It utilizes network management techniques that are equal and standard across all user applications. We do not modify our network to make our directly served applications perform better than applications a user would access over the general Internet. For example, CLT Communications, LLC does not manipulate our network to perform better for customers accessing CLT Communications, LLC email servers versus its customers accessing Google's gmail servers.

The network management practices employed by CLT Communications, LLC do not differ between our directly offered applications to those general applications offered over the Internet.

## **Security Measures**

For customers with statically assigned IP addresses, Airstream Communications blocks outbound traffic on TCP Port 25 to any outbound email servers other than Airstream's email servers in an effort to prevent email spam attacks originating from compromised customer devices on the CLT Communications, LLC network.

In the event of a Denial of Service (DoS) attack, Distributed Denial of Service (DDoS) attack, spoofing or other malicious traffic, CLT Communications, LLC will implement inbound and outbound traffic filtering and/or blocking on specific source and destination IP addresses. These actions will be performed to ensure reliability and availability of the CLT Communications, LLC network. These actions will not be utilized for normal Internet applications and traffic. In the case of any suspicious or malicious network activity, notification and forensic information will be made available to the appropriate law enforcement and network security resources for investigation.